



# S&P BRISLEY

ACCIDENT REPAIR CENTRE

Units 9 – 11 Highfield Industrial Estate, Warren road, Folkestone, Kent CT19 6DD

## Our promise to you...

In these unprecedented times, I thought it would be appropriate to explain a few procedures we have put in place to minimise risk and maximise our ability to continue to offer an excellent level of service to our customers:

- 1) We are continuing a business as usual approach and will still be offering collection and delivery service for your vehicle where possible. We are also happy to provide a service onsite.
- 2) A new set of gloves is used by every technician and driver on each vehicle they work on or drive. New seat covers, gear-knob covers and steering wheel covers, are also used to minimise risk.
- 3) If you have any preference upon collection and delivery please let us know in advance.
- 4) Our reception area is strictly used for customers and office staff and we encourage you to make use of the anti-bacterial hand gel on the front desk when arriving and leaving.
- 5) We have been implementing a 2-metre distancing policy in the workshops, to minimise risk whilst your vehicle is being worked on.
- 6) And of course, we will continue to follow the Government's Advice.

We are committed to both our customers and staff and where possible we will continue to minimise the impact this has on everyone. We are dedicated to keep as many of our customers mobile as possible. We will continue to try and offer exceptional service, but obviously we ask for your patience with matters out of our hands such as parts delays etc.

From everyone at S&P Brisley would like to express our sincere appreciation of our customer's ongoing support.

Many Thanks

*Gemma Simpson*

Gemma Simpson  
Customer Service Manager



Vat Registration Number 783 9174 83  
Registered in England – Company Registration Number – 3832734  
01303 253126